

LIFETIME WARRANTY

Terms of Services

Repairs:

Dr. Smart Phones lifetime warranty is a limited warranty that covers only the part that has been replaced. There is **NO** warranty on any devices that show **any** water damage. In order to claim a warranty you must bring the device back in the same condition it was given to you. Any **PHYSICAL DAMAGE** is not covered under this limited warranty. This warranty is nontransferable and **maybe subject to addition labor cost.**

Parts:

Our parts are of the highest grade replacement parts in the industry. We back all our parts with this lifetime parts warranty. Should any part we replace become defective, we will replace only our defective part at no charge. Dr. Smart Phones is not affiliated with any original equipment manufactures. All trademarks belong to their respective corporations.

Unlocking:

Dr. Smart Phones will only attempt to unlock your device one time. You must complete the **Unlocking Form** confirming that you are the rightful owner of the device and that you have paid for the phone in full. If we are unable to unlock your device due to untruthful statements about your account status, Dr. Smart Phone will not be obligated to issue a refund.

Water Damage:

There is no warranty for water damaged devices. There is a \$45.00 labor fee to attempt to fix any water damaged device. This fee will be collected at the beginning of the repair and is nonrefundable. Additional parts will be at an additional cost.

30 Day Policy:

Devices left paid or unpaid for over 30 days are considered abandon. Dr. Smart Phones has the right to resell the device to recoup the cost of the repair.